

CrossRef DOI of original article:

Robotic Technology: An Experience of Care for Hospitalized Children in a Situation of Illness

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Received: 1 January 1970 Accepted: 1 January 1970 Published: 1 January 1970

Abstract

In recent years robotics has experienced a growing interest in different areas. With the development of robotics and research experience, new technological challenges have appeared aimed at bringing new technologies closer to the different scenarios of daily life. In this sense, in this work, using the type of documentary research, some initiatives will be described on the incorporation of Robotic Technology in educational care, distraction, rehabilitation and recovery of children in a situation of hospitalized illness or with some type of trauma. These initiatives have been developed in countries such as: the United States, Spain, Canada, Japan

Index terms— robotic technology, new technologies, hospitalized children, illness, care, educational care.

1 I.

Introductory Considerations he term robotics comes from the word robot. Robotics is, therefore, the branch of science that deals with the study, development and applications of robots. Robots, creations of this discipline, consist of electronic machines that are capable of executing movements and actions prior programming.

One of the most outstanding applications of robotics today is in the health sector. In this medium, robotics has directed its developments to two specific areas: patient care and medical care. The use of robotics applied to the health sector has changed the way of treating patients and their health, in many aspects. The area of surgery, the management and organization of medications, and even the area of rehabilitation have greatly benefited from the development of this field of innovation.

Similarly, the development of robots programmed with artificial intelligence has led to the emergence of a new scenario in which interactions between humans and machines are increasingly close and "real". Hence, a new branch of robotics called social robotics has appeared, which studies the present and the future of relationships between humans and robots. Thus, you can find products based on care robotics and others developed based on social care robotics.

Assistive robotics provides support to people while they do different therapeutic activities. An example would be exoskeletons or march attendees. For its part, social assistance robotics provides assistance through social interaction with a robot, without the need for physical contact. In this way, emotional bonds can be established between the user and the robot.

In this regard, Araujo and Gutiérrez (2022) consider social robots as those that are capable of maintaining social interactions and explicit communication with other members of society in order to learn from each other. For his part, Rodríguez (2020) establishes that these types of robots are those that have social potential, which means that they are capable of recognizing, speaking and personalizing their interactions with humans.

In this sense, social robots have been designed to interact with people in care settings and make their lives more pleasant. These "friendly" robots can be used in long-term care settings to offer socialization and monitoring. They can encourage patients to comply with treatments or offer cognitive interaction, which helps keep patients alert and positive. They can also be used to provide directions to visitors and patients within the hospital environment.

44 In general, social robots are specially programmed to empathize with people, to provide information, talk or
45 entertain, they are configured with the aim of being friendly, offering close information, which can even operate
46 as a psychological balm, as therapy in moments of loneliness, to help in emotional self-control, which contributes
47 to improving the emotional well-being of patients.

48 According to Pérez (2022), its powerful hardware offers multiple options so that it can be programmed and
49 configured to taste, so that it interacts with its environment, according to the health care needs of each one.

50 Likewise, Pérez (2019) argues that the so-called "social robots", used in support sessions that are carried out
51 in pediatric units of hospitals, can generate positive emotions in sick children.

52 Consequently, the present work directs its purpose to present some initiatives on the incorporation of Robotic
53 Technology in educational attention, distraction, rehabilitation and recovery of children in a situation of illness,
54 hospitalized or with some type of trauma.

55 2 II.

56 3 Development

57 More and more hospitals around the world are using robots to direct children's curiosity to learn, as well as to
58 distract them while they are hospitalized, to alleviate their feelings of sadness and to gather information about
59 their state of mind. Although many of these applications are still in the testing and research phase, some are
60 already being used with very satisfactory results, which will be described below:a) Inrobics Rehab

61 It refers to a digital platform based on social robotics that provides rehabilitation sessions to people who
62 present limitations in their motor, cognitive and social capacity derived from neurological alterations. It is the
63 first social robotics solution in Europe to achieve certification as a medical device, the purpose of which is that
64 therapists can set up a session with totally personalized tasks for their patients.

65 Inrobics is a company that emerged from the Carlos III University of Madrid after years of research,
66 and the robot they have developed can be applied to different ages and pathologies, including children with
67 neurodevelopment problems. The first investigations into the therapeutic applicability of Inrobics Rehab were
68 carried out at the Virgen del Rocío Hospital in Seville with children with obstetric brachial palsy. Also in a camp
69 for children with cerebral palsy organized by the European University of Madrid.

70 4 b) Robot Robin

71 It is a social robot that works in pediatric hospitals. It is a technological companion that has the ability to
72 move, talk and play with others while being remotely controlled by humans. The robot has been developed by
73 the University of California, Los Angeles (UCLA) and tested at the UCLA Mattel Children's Hospital. Chase
74 Child Life Program specialists conducted hour-long video visits with inpatients using Robin, and compared it to
75 interactions using a tablet.

76 The results of the study, which was carried out between October 2020 and March 2021, show that the main
77 benefits of the robot are: it allows a greater display of intimacy and interactivity during play, greater control over
78 the children's experience in the hospital, and the formation of a new trusting friendship, making the hospital less
79 stressful.

80 5 c) Project Pebbles

81 The project called Providing Education by Bringing Learning Environments to Students (PEBBLES), is an
82 innovative system that combines videoconferencing technologies with robotic technology to allow a student
83 admitted to the hospital to virtually follow their regular school activities. This is possible by placing a PEBBLES
84 unit inside the classroom, and its counterpart in the hospital. This initiative has been tested at Capitol Hill
85 Hospital with children admitted to this health center.

86 Among the objectives pursued by this Project are: connecting children through PEBBLES who cannot attend
87 school for a long period due to health reasons. This project allows a student to maintain a connection and
88 presence in their normal classroom environment, which would help reduce anxiety and stress levels and health
89 care costs, and help reintegrate into the classroom after the High medical.

90 6 d) Project Monarch

91 The Multi-Robot Cognitive Systems Operating in Hospitals (MONarCH) project, in which researchers from a
92 dozen European companies and research centers participate, has developed a series of robots and tested them
93 with children admitted to the pediatric ward of the Hospital of the Portuguese Institute of Oncology in Lisbon.

94 The objective of the MONarCH project is to introduce a fleet of robots in a hospital to interact with children
95 who are affected by cancer, using several robots simultaneously, so that instead of attending to only one patient,
96 the fleet of robots interacts with all the children on the hospital floor or service, in addition to collaborating with
97 the health personnel.

98 This project also poses both technological and social challenges, according to the researchers. From a
99 sociological point of view, there are very few studies that have investigated long-term relationships between

100 humans and robots, so this project is a first approximation that will help to understand the dynamics of social
101 interactions with groups of robots that cooperate with each other. people in hospital settings.

102 **7 e) Project Inmoov**

103 The open source shared software platform Wevolver has created a solution for children with serious and even
104 terminal illnesses who spend most of their time in hospitals, as a way to offer these children an alternative to
105 enjoy the world that surrounds them. surrounds. This innovative project allows hospitalized children a trip to
106 the zoo, which consists of connecting them to a human-sized robot printed in 3D with virtual reality.

107 The essence of this project is for children to use the virtual reality device, Oculus Rift, and a headset to move
108 through the Zoo with a robot that will ride a Segway. This robot will walk and visit the Zoo while the children,
109 from the hospital, will direct it, giving the impression that they are the ones visiting it. This project is being
110 carried out in collaboration with Great Ormond Street Hospital (GOSH) and London Zoo.

111 **8 f) Robot Probo**

112 It is an interactive robot, lined with green stuffed animals, whose objective is to support technical, medical,
113 psychological and social areas in a hospital, and has also been helpful in the rehabilitation and therapies of
114 hospitalized children, allowing them to recover faster and more entertaining.

115 Volume XXIII Issue I Version I 2 () Equipped with twenty motors, a camera and a computer, it is prepared
116 to move, speak, recognize the facial expressions of its interlocutors, interpret emotions and establish eye contact.
117 It also has a touch screen on its belly that seeks to explain the procedures that will be performed on children.

118 This interactive robot is the creation of Ivan Hermans, a project of the Robotics and Multibody Mechanisms
119 Research Group of the Faculty of Engineering at the Vrije University of Brussels, in Belgium.

120 **9 g) Robot Medi**

121 For any child, the visit to the doctor is in some cases an unpleasant fact and more when injections are applied.
122 With this in mind, researchers at the University of Calgary, in Canada, have designed a robot that aims to
123 reassure children while they remain in a doctor's office while an injection is administered.

124 Through games and conversations, MEDi gains the attention and empathy of children in office, resulting in less
125 pain and stress for children receiving the flu vaccine at Children's Hospital of Alberta. MEDi has electric motors,
126 two cameras, four microphones, nine touch sensors and eight pressure sensors, as well as various communication
127 devices, such as a voice synthesizer, LED lights and two hi-fi speakers.

128 Project researchers said the study included 57 children between the ages of 4 and 9, who were prone to crying,
129 screaming or kicking at the sight of the needle. The group was divided into 2; participants who were in contact
130 with MEDi significantly reduced this behavior.

131 **10 h) Robot Watt**

132 Like any other student at Greenleaf Elementary School, in Splendora, Texas, United States, Robot Watt attends
133 sixth grade classes punctually every day in the place of a child in a situation of illness who cannot go to the
134 educational center.

135 Watt's difference with the other students is that he is controlled by remote control by Cristian Beasley, a
136 12-year-old boy diagnosed with leukemia and must stay at home. However, his illness has not isolated him from
137 his classmates and teachers, with whom he shares the school day every day. This VGo Robot allows the child to
138 see, hear, speak and move from one place to another through a webcam.

139 The robot moves, it can turn the camera up and down, to see the paper that is in front of it and the other
140 students and it has become the eyes, ears and legs of this little boy who has walked the corridors of the institution
141 since his computer, which he manages from his home.

142 **11 i) Jerry the Bear**

143 The Sproutel company developed a robot bear, named Jerry, with the aim of teaching children with type 1
144 diabetes to manage their blood glucose levels, recognize their symptoms and maintain a healthy diet; all through
145 the game.

146 The designers created Jerry Bear so that children are able to learn and become aware of their disease by
147 taking care of him, feeding him the right foods, checking his glucose levels and giving him insulin injections for
148 his control.

149 In the words of its designers, Jerry helps children with Diabetes not only learn about the procedures that are
150 performed on them daily, but also trains them to understand the importance of symptoms and self-care. Jerry is
151 aimed at children between 3 and 7 years old and its initial mechanics consist of children being able to see their
152 blood glucose level in the bear's paw and administer an insulin injection if required, it is also equipped with a
153 package with various foods, so that the child can feed the bear when he has low sugar levels.

154 In the long term, the company hopes to develop other robots that help children control other chronic diseases
155 such as asthma and obesity.

12 j) Robot Paro

156 It looks like a stuffed seal, designed in 1993 by Takanori Shibata for the Intelligent System Research Institute in
157 Japan. Today several countries use it in pediatric hospitals to affectively stimulate patients.

158 According to its creators, the Paro seal is programmed to give affection, it has the ability to relate to people
159 and generate bonds of affection. It is equipped with sensors that allow it to respond to human stimuli, and
160 respond accordingly.

161 The Paro seal has temperature, touch, light, audio and position sensors with which it perceives people and
162 gathers information from its environment and even understands some words.
163

13 k) Robot Huggable

164 It is a teddy bear that uses artificial intelligence to significantly help relieve pain, stress and anxiety for little
165 patients diagnosed with cancer. It has been created by the Robotics Group of the Massachusetts Institute of
166 Technology MIT Media Lab, in the United States.

167 The fun and friendly robotic bear is made up of 1,500 sensors, which is managed by an operator from a nearby
168 laptop. Thus, the bear mentions everyone in the room by name and is able to play riddles with the children.

169 According to the results reported by Bejerano (2019), the child who interacts with the Huggable bear decreases
170 the negative experiences and the emotional impact of being admitted to a hospital. To carry out the investigation,
171 three groups were formed. One of them was allowed to play with a normal teddy bear, others were given Huggable,
172 and the third group interacted with a tablet containing a virtual Huggable avatar. The results showed that those
173 children who played with the social robot experienced more positive emotions, moved more, got out of bed more
174 and emotionally connected with the robot, asking personal questions.
175

14 l) Robot Andy

176 Researchers from the Polytechnic University of Valencia in Spain, belonging to the Institute of Industrial
177 Automation and Informatics, have created a robot for Andy with Diabetes and an interactive game that teaches
178 children how the body regulates glucose.
179

180 Its goal is to teach children, especially those between the ages of 6 and 12, the basics of diabetes management
181 in a friendly and engaging way. To do this, Andy has a simulator inside that reports blood glucose in real time
182 and that responds based on the activity he does and the dose of insulin supplied. Andy can interact and teach
183 important aspects such as playing sports and knowing how to control their blood glucose levels, providing them
184 with important knowledge to improve their quality of life.

15 m) Robot Pol

185 This Robot is a social innovation project for children who have serious illnesses and who, due to their situation,
186 are hospitalized or unable to travel. It has been technically developed by the company AWABOT.

187 Pol is a remote-controlled robot, controlled by the child through a computer with a camera and an Internet
188 connection. It is controlled remotely through a keyboard, it has two cameras, seven internal microphones, which
189 offer a complete vision and can isolate the noise from the surroundings.
190

16 n) My Special Aflac Duck

191 The American insurance company Aflac, which in collaboration with the health research company Sproutel have
192 developed My Special Aflac Duck. It is a social robot specially designed to help the little ones who have to face
193 cancer treatments.
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195 This robot is designed with a type of technology (RFID tags) that allows it to change its emotions by bringing
196 different discs with emoji designs to its chest, covered with tactile sensors that allow it to hug and croak at
197 each stimulus received by the user. In this way, the child can communicate with the stuffed animal, showing its
198 emotion and receiving a response in the form of sound and movement.

199 This robot also has its own treatment kit, so that the child can play to administer medicine to the duck, in
200 the same way that the child is administered chemotherapy. In this way, children can become better familiar with
201 their treatment, reducing fear and anxiety.

17 III.

18 Methodology

202 The study is part of the qualitative approach that, according to ??rújillo et al. (2019) argue that the central axes
203 of these are description and induction, in a progressive way, to achieve an approximation to the phenomenon and
204 in this way to know its depth and describe the process or problem. On the other hand, the design used is the
205 documentary study, which from the perspective of Escudero and Cortez (2018) assert that documentary research
206 is the breakdown, research and analysis of data, whose purpose is to enrich a research topic. For the purposes of
207 this research, a documentary review was carried out, which allowed us to inquire about the numerous initiatives
208 that are developed using robotic technology in the care of hospitalized children in a situation of illness.
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211 The spaces to obtain the information were: review of updated databases, which allowed obtaining publications
212 of research carried out on advances in the area of robotics, and then through the experience and interpretative
213 capacity of the author, to generate the questions and objectives. Of the investigation. The instruments used were
214 data records through a notebook to collect information, review and analysis of articles from indexed scientific
215 journals, electronic and printed books, research papers, among others.

216 In the same way, the documentary research uses the documentation technique, which allows to give reliability
217 to the results obtained, being that in the present investigation the sources that will be used will be extracted
218 from the documentary review of the bibliographic material of recognized authors, such as books, archival and
219 electronic documents; pertinent to the topic addressed, allowing a critical analysis of different documents that
220 configure robotic technology as a revolution and of collective incidence, since it will influence the life and health
221 of people; first carrying out the organization and analysis of the information obtained from the documentary
222 sources, which will be classified according to the criteria of relevance and topicality.

223 IV.

224 19 Results

225 The projects described in this section show how the use of robots can improve the quality of life of children in
226 hospitals, contributing to a reduction in the effects that a stay in a health center can entail and which, in addition
227 to encouraging them, they instill positive values, with these robots children in hospitals work on values such as
228 patience, good nutrition and having to pay attention, among others.

229 In addition, the results of the implementation of these projects have shown that they favor the establishment
230 of an interaction that helps children and their families to disconnect from a stressful life situation. It can
231 greatly improve the quality and duration of treatment adherence by directing playful social interactions designed
232 to produce measurable progress toward user goals, educational, and control possibilities that arise from new
233 technologies.

234 Volume XXIII Issue I Version I 4 () They can be used effectively to engage in game-based therapeutic
235 interventions, enhancing the daily routine of users, fully exploiting the qualities of these robots so that they can
236 be part of the day-to-day life of health centers and provide assistance when necessary. Some of these robots
237 described in the previous section have been designed with the idea of helping patients, especially children, to
238 overcome the stress or fear of going to the doctor or being in a hospital receiving treatment. Thanks to artificial
239 intelligence, these social robots are able to recognize children's emotions and act like a friend, thus helping to
240 create a fun and comfortable environment.

241 A study developed by González et al. (2021) reports that the introduction of a robotics kit called KIBO in a
242 hospital classroom increases positive emotions in hospitalized children compared to negative or neutral ones.

243 For Angulo (2017), educating through interaction with robots adds additional possibilities, since interaction
244 with robots can reinforce educational processes and results, such as conceptual learning and cognitive training,
245 motivate users, support curiosity. and increase awareness about robotics.

246 Additionally, some other benefits of its use are listed, such as: reducing the level of stress, not only for the
247 patient but also for the caregivers, by already reducing the stress level of the patient; improve the communication
248 of the patient with the caregivers, by emotionally stimulating the patient and calming him down, this makes
249 communication with his caregivers much more fluid; promote the socialization of patients with other patients,
250 and also with caregivers; greater motivation and relaxation of patients.

251 V.

252 20 Discussion

253 Scientific advances in all areas of knowledge continue to appear at a dizzying pace, as stated by Pulido (2022).
254 Proof of this is the fact that there are already social robots capable of interacting autonomously and intelligently
255 with human beings and, above all, of improving their quality of life in crucial aspects such as rehabilitation
256 treatments.

257 Until a few years ago, robots were limited to mechanical tasks in industries or production plants, but now their
258 evolution has meant that they have begun to be used for other, much more social purposes related to interaction
259 with humans.

260 In this sense, robotics has intervened in many sciences lately, giving them various benefits and alternatives; this
261 has allowed human beings to have many more solutions to problems that are encountered on a daily basis. For
262 some time now, the benefits of using robots in the rehabilitation or treatment of chronic diseases or psychological
263 pathologies have been widely accepted.

264 The real certainty is that social robotics is already here and has made its appearance in many sectors. For
265 example, many hospitals have started to use robots to treat patients, especially children. For the IAT (2020),
266 these types of robots usually have a distracting purpose, that is, they offer company and distraction, while being
267 able to offer valuable information to doctors about the condition of patients.

268 For their part, Araujo and Gutiérrez (2022) argue that social robotics is a multidisciplinary area, specifically
269 that of robots designed for human interaction, since their design must include mechatronic factors accompanied
270 by the necessary elements to achieve a positive perception on the part of the robot. of the user.

271 According to Rodríguez (2020), social robotics is a technology that is developing by leaps and bounds and has
272 beneficial potential, it has artificial intelligence among its main components and proposes a new way of seeing
273 reality, that is, seeing the social robot as a new communicator.

274 At the end of this discussion, it is postulated that robots can have a positive impact on the social, emotional
275 and cognitive level of the patient, and even on physical aspects such as normalizing the heart rate. In a hospital,
276 children see and feel that the machines help to improve the disease situation they are going through. They can
277 be used in preparation for surgical interventions, emergencies and especially in the area of oncology, since they
278 can be used even at the time of administering chemotherapy.

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